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# Our Promised to Candidates

By engaging SureSkills you agree and have accepted our terms and conditions and privacy policy.

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At SureSkills we act with our total commitment to providing the very best service to all our candidates. We provide an efficient and professional service, which is unlike traditional agencies. We adhere to the highest standards and use our deep sectoral knowledge to help you make the best career decisions:

- We respect diversity and adhere to all gender, race, age and disability discrimination policies and best practice.
- We treat you the way we would like others to treat us.
- We promise to always explain our process and terms clearly to you.
- We promise not waste your time.
- We will tell you if we do not currently have any suitable roles.
- We will contact you to discuss each specific role and obtain your agreement prior to submitting your cv to an employer.
- We will give you professional and objective feedback following your interviews.
- We always respect your right as a candidate to decide and will never apply pressure on you.
- We will always listen to a candidate's aspirations and expectations.
- We will act ethically, honestly and with complete transparency.
- We respect our candidates need and right to confidentiality and privacy and are fully committed to the GDPR.