

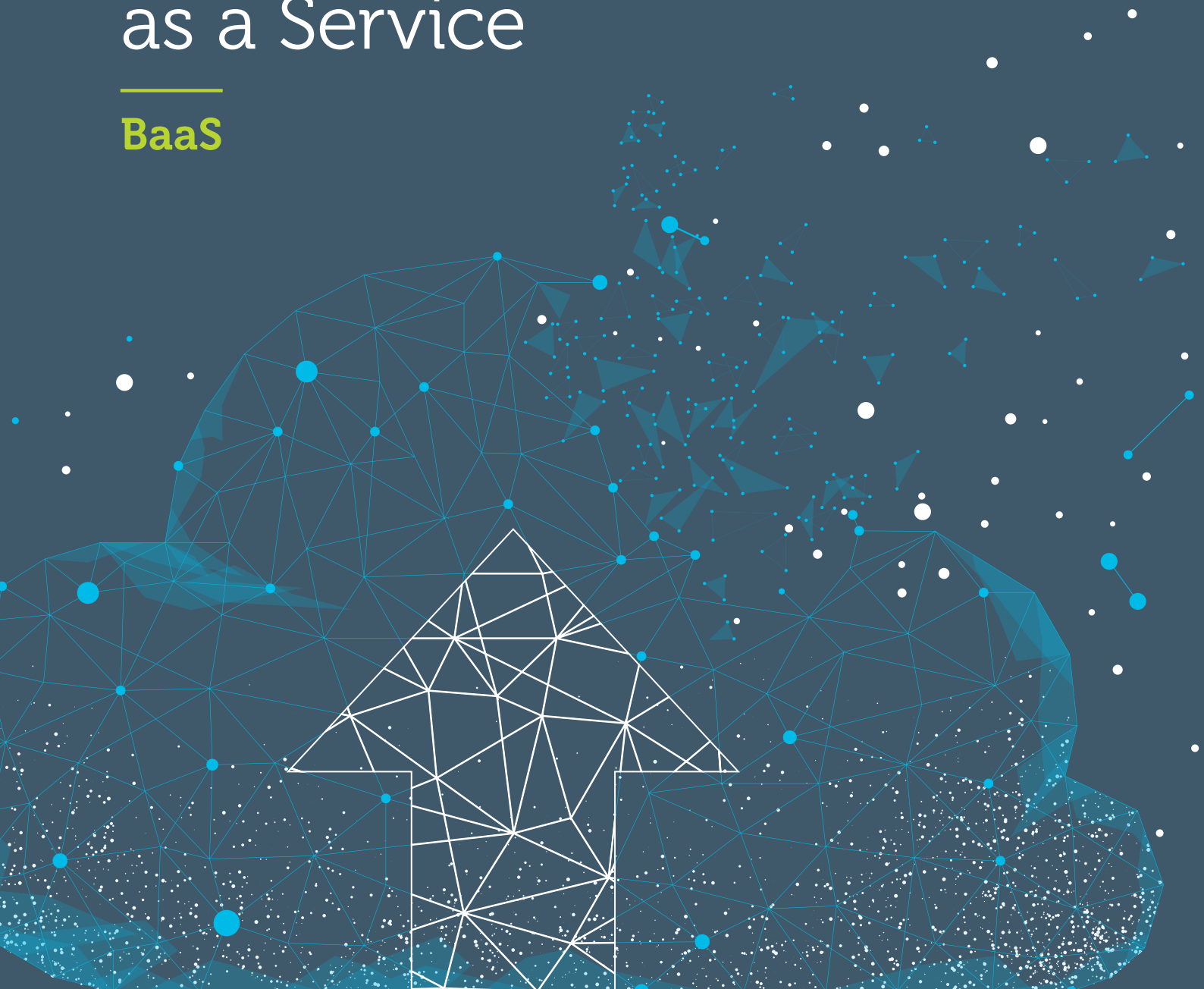


CONSULTING & SOLUTIONS

SURESKILLS™

Backup as a Service

BaaS



Get the right Backup Solution with the right partner

SureSkills is a recognised leader in backup solutions, we have been protecting our customer's environments for over 20 years. In 2017 this evolved into our Backup as a Service offering. As a key component of the SureSkills Managed Data Protection (MDP) suite of products, BaaS provides customers with a secure, scalable and cost effective way of protecting their business and critical data.

Backup as a Service

Our fully managed online backup solution takes the pressure of managing backups away from you and your IT team, reducing operational overheads. Should a restore be required, you can simply log a ticket with our service desk for the data to be recovered.

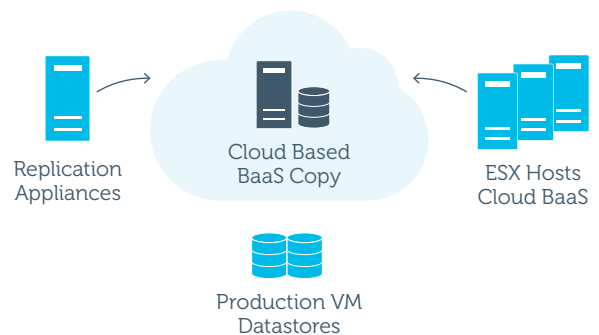
- In partnership with Commvault and IBM
- Rapid, granular protection & recovery of data and applications
- Backup validation to ensure recovery is available when needed, recover data and workloads to/from/within/between clouds
- Reduce costs with minimal infrastructure requirements in the cloud or on-premise
- Flexible consumption, pay as you use
- Includes on-premise Backup Appliance
- Includes secure offsite backup to IBM Cloud Object Storage
- Pair with SureSkills DRaaS for total data protection.





BaaS provides

- Comprehensive workload coverage:
 - Files
 - Apps
 - Databases
 - Virtual Environments
 - Containers
 - Support for all major cloud vendors
 - Full Microsoft 365 Protection
- Choice of data locations based on client preference or compliance requirements
- Built-In software Deduplication
- Built-In Ransomware protection
- End to End Encryption & Compression of Data
- 90 Day Local and Offsite Backup with option to extend as required
- 24/7/365 Managed Service



SureSkills will manage the on-boarding and enablement of our clients Backup services to ensure a smooth transition to the BaaS platform. Once completed, all targeted client systems will be fully protected and the SureSkills 24/7 Managed Service will begin.

Our Dublin and Belfast based service desk carry out continuous monitoring and proactive support and maintenance of the environment. Regular service review meetings and monthly reports ensure the services is operating as expected.



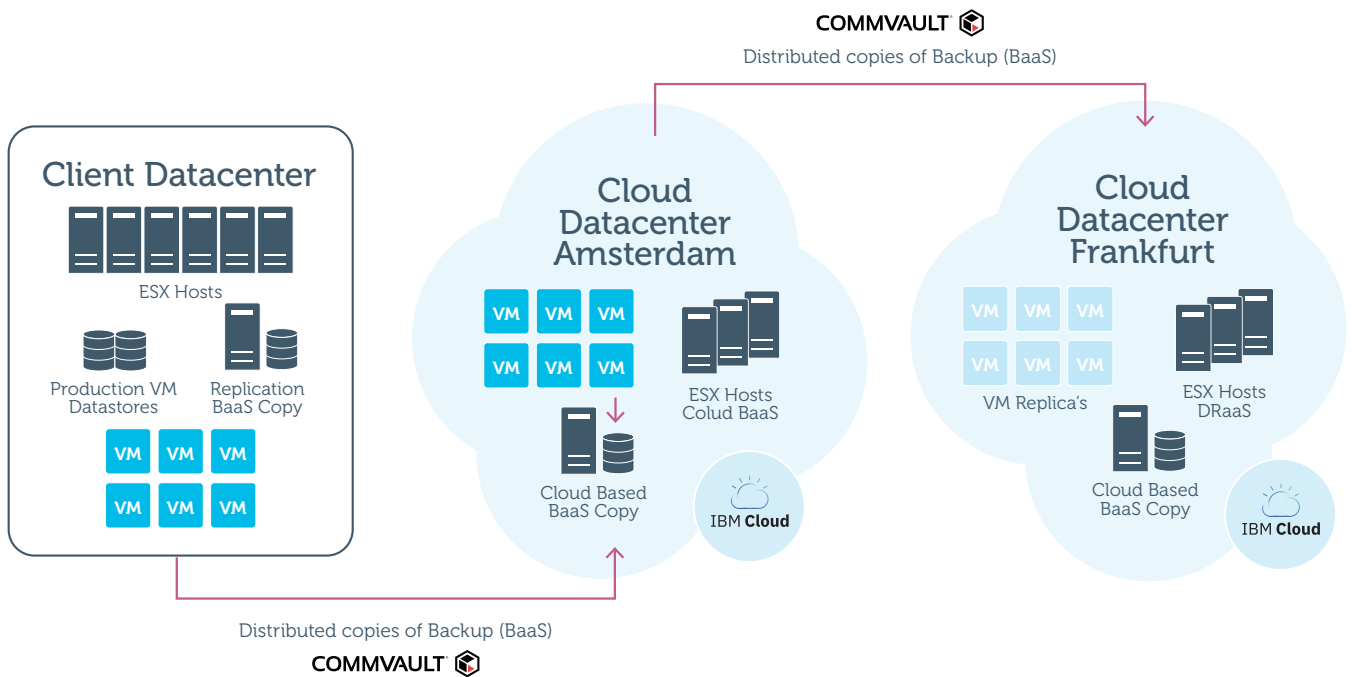
Traditional Backup



BaaS

<p>CapEx Model – Requiring individual business case and time-bound</p>		<p>OpEx Model – Scalable, flexible to meet business demands</p>
<p>In-house responsibility for Backup environment</p>		<p>Reduce Management requirement with a full Managed Service for Backup</p>
<p>In-house responsibility for System/ Folder/File recoveries</p>		<p>All recovery requests catered for with a full Managed Service for Backup</p>
<p>Project requirement for each upgrade cycle</p>		<p>Managed Patching, Maintenance & security across the platform</p>
<p>Continuous investment in upskilling resources</p>		<p>Fully certified engineer on all aspects of the service</p>

How BaaS Works



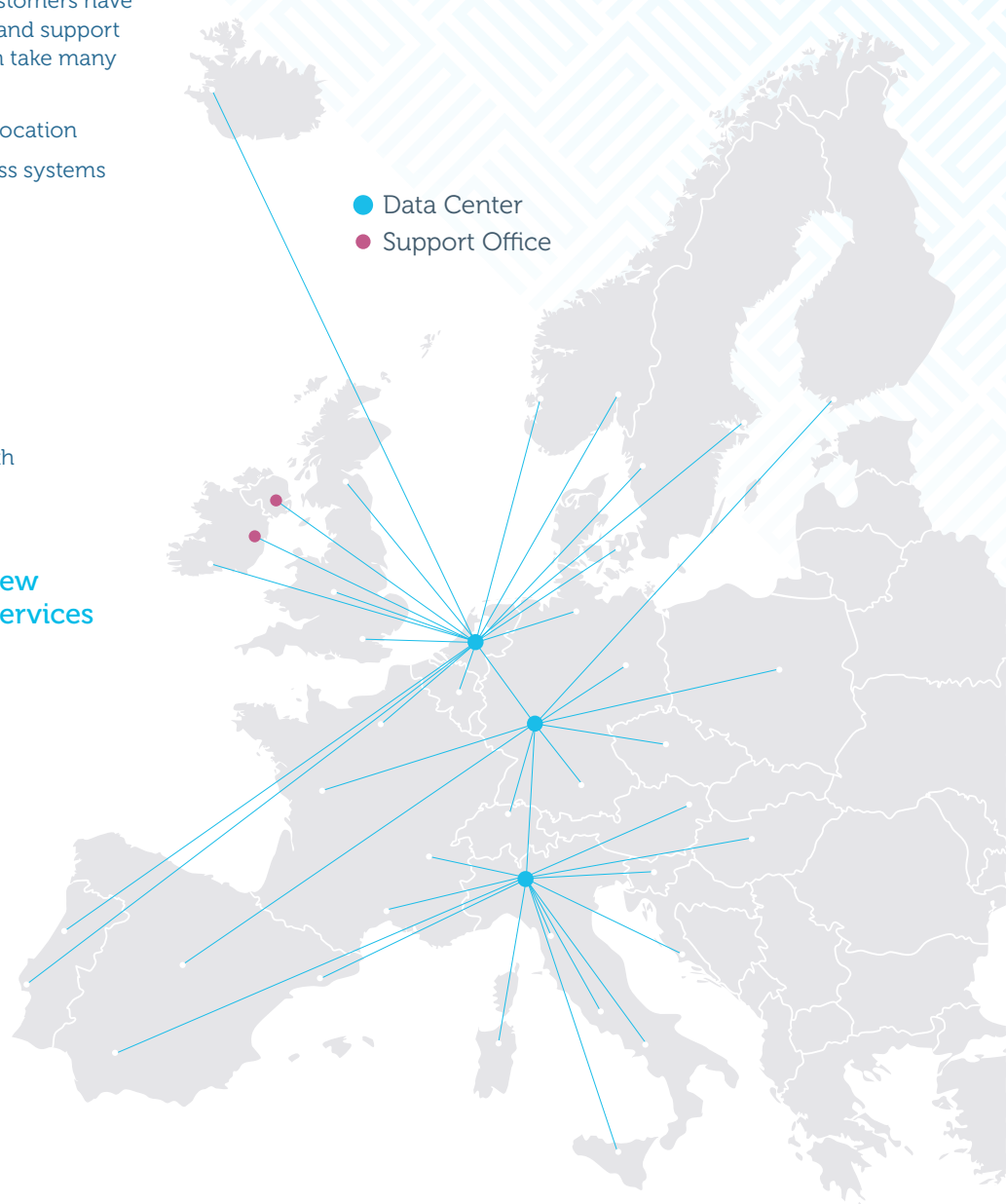
A safe pair of hands

For more than two decades, our customers have trusted SureSkills to design, deliver and support their IT environments. Disasters can take many forms which may include...

- A complete loss of your primary location
- A prolonged disruption of business systems due to external factors
- Local Equipment Failures
 - Loss of server infrastructure
 - SAN Failure
 - Host Failure
- A Ransomware attack
- Accidental data loss
- Resource overhead of dealing with Day-to-Day data recovery issues



Scan here to view our Managed Services Case Studies.



Talk to SureSkills today to learn how we can help you to protect your business.

Contact us at +353 1 240 2222 or hello@sureskills.com

Your questions answered

Traditional versus Cloud Backup

Traditional Backups typically involve copying data to a media – usually tape, and then transporting the media to the remote data storage location off-site. Not only are these solutions outdated, but there are also multiple reasons why traditional tape/drive Backup methods can't meet the needs of a modern "always-on" organisations.

How many copies of my data are available in SureSkills BaaS

Depending on the configuration chosen, there will be a minimum of three copies of your backup data available at all times.

How do Data retention schemes work with SureSkills BaaS?

Typical Backup retention that comes with SureSkills BaaS would have daily retention for 90 days locally on-premise with a daily copy of that data made to IBM cloud where it is also retained for 90 days. Optionally, we can also configure month-end & year-end backups to be retained for longer periods.

What is the role of deduplication and compression in SureSkills BaaS?

To save on on-premise and cloud storage costs, SureSkills BaaS offering includes comprehensive deduplication and compression. The goal is to reduce the amount of data and the time taken to backup production systems to on-premise & cloud targets.

"By going with SureSkills, what I'm buying is the people, their experience in the legal sector, and their expertise. It delivers peace of mind and that's what's proved to be the biggest benefit for us."

Jason McGovern, IT Director, Phillip Lee

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