

## Disaster Recovery as a Service

DRaaS

# Get the right DR service with the right partner

SureSkills have been successfully providing technical services for over 20-years to diverse range of organisations spanning Private and Public sector. As a key component of the SureSkills Managed Data Protection (MDP) suite of products, Disaster Recovery as a Service (DRaaS) provides our customers with a scalable and costeffective way of protecting their business.

Our MDP service built on IBM cloud, gives our clients peace of mind that your business is proactively monitored, maintained and protected. SureSkills DRaaS provides...



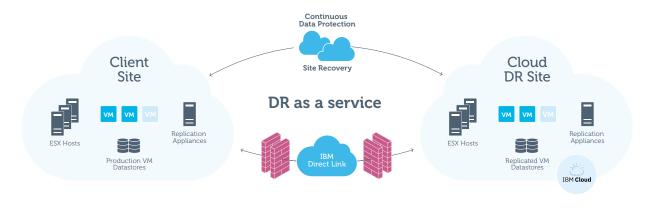
- 24x7x365 Proactive Managed Service
- Continuous monitoring and protection of systems
- Choice of data locations based on client preference
  or compliance requirements
- Sub 15-Minute RPOs
- End to End Encryption of Data
- Scalable, consumption based commercial model
- Regular, scheduled DR Tests
- Utilizing industry leading Tier-1 vendors to underpin the service

SureSkills manage the on-boarding and enablement of our clients DR services to facilitate a smooth transition to the DRaaS platform. Once on-boarding has been completed, all targeted client systems will be fully protected to the SureSkills Managed IBM Cloud environment and the SureSkills 24/7 Managed Service will begin.

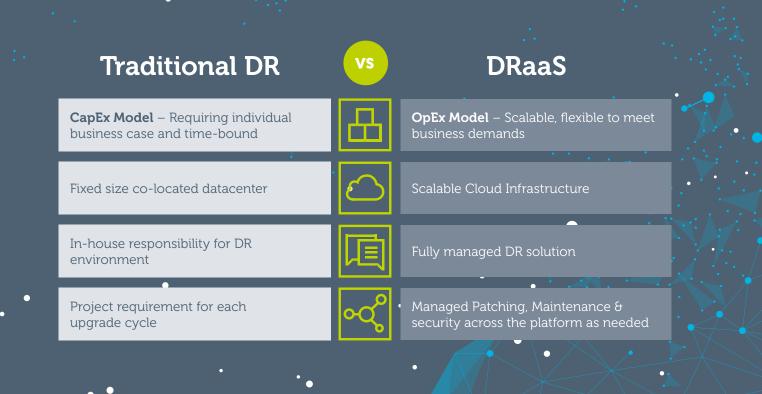
- Regular service review meetings and monthly reporting ensure the service is aligned with the customers expectations and changing requirements
- Designed to provide minimal downtime and rapid recovery of customer environments
- Guarantees performance, high availability and compatibility when a disaster occurs
- Tier-based granular protection aligned to the required RPO of your data
- Ability to scale  $\boldsymbol{\vartheta}$  quickly burst in line with business demands

JetStream

• Built on IBM cloud utilising VMware and Zerto replication



IBM. Zerto vmware commvault 🕅



## A safe pair of hands

For more than two decades, our customers have trusted SureSkills to design, deliver and support their IT environments. Disasters can take many forms which may include...

- A complete loss of your primary location
- A prolonged disruption of business systems due to external factors
- Local Equipment Failures
  - Loss of server infrastructure
  - SAN Failure
  - Host Failure
- A Ransomware attack
- Accidental data loss
- Resource overhead of dealing with Day-to-Day data recovery issues





Talk to SureSkills today to learn how we can help you to protect your business.

Contact us at +353 1 240 2222 or hello@sureskills.com

## Your questions answered

#### Why does an Organisation need a DR Plan?

When disaster strikes many businesses cannot recover from such losses and it is reported that over 40% of small businesses will not re-open after experiencing a significant disaster. Disaster recovery planning can dramatically increase an organisation's chance of surviving a disaster. And in some cases, many regulated organisations must meet standards set by governments and or regulatory bodies.

### Who is part of the DR plan?

To avoid confusion, create a list of all personnel involved in your plan. Include their contact information, as well as their responsibilities and roles. In practicing this, every employee will know what they are responsible for.

### What is RPO?

Your recovery point objective (RPO) is the maximum age of the data that must be recovered in order for your business to resume regular operations. For some organisations, losing even a few minutes' worth of data can be catastrophic, while those in other industries may be able to tolerate longer windows. What can you tolerate?

By considering your risk and business impact analyses, you should be able to establish objectives for how long you'd need it to take to bring systems back up, how much data you could stand to use, and how much data corruption or deviation you could tolerate.

#### What is RTO?

A recovery time objective (RTO) is the maximum amount of time it should take to restore an application or system following a service disruption. In DR it is important to set objectives.

By considering your risk and business impact analyses, you should be able to establish objectives for how long you'd need it to take to bring systems back up, how much data you could stand to use, and how much data corruption or deviation you could tolerate.

#### Need to hear more about SureSkills DRaaS?

Contact us at info@sureskills.com or any of the phone nembers below.



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